### **HVC Privacy Policy**

### 1. Introduction

The Hungarian Vizsla Club etc is committed to protecting your personal information and respecting your privacy.

This Privacy Notice sets out the basis on which any personal data that we collect from or about you, or that you provide to us, will be processed by us.

The Hungarian Vizsla Club is the data controller and responsible for your personal data within this privacy notice.

We will keep this Privacy Notice under regular review. Please check back regularly to see any updates or changes to this Notice and keep us informed if your personal data changes during your relationship with us.

#### 2. Data Protection Contact

The contact details for our data protection coordinator for any data protection queries are as follows:

# Lea Friend hungarianvizsla@hotmail.co.uk

#### 3. What information do we collect about you?

When you apply for a membership, you will be asked to provide the following information: title, first name, surname, postal address, contact telephone number, email address, first name and surname of your joint member. You will be also asked to provide your dogs' Kennel Club registration name, date of birth and sex.

#### 4. Your rights as a data subject

The General Data Protection Regulation provides the following rights (subject to some exemptions):

- The right to request access to the personal data that we hold about you;
- The right to request rectification of the personal data that we hold about you;
- The right to request erasure of the personal data that we hold about you;
- The right to request restriction of processing about you;
- The right to object to processing; and
- The right to data portability.

If you wish to raise a complaint on how we have handled your personal data, you can contact our data protection coordinator at the details above. If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO) full contact details for which can be found at <u>https://ico.org.uk/global/contact-us/</u>

# 5. How is information collected?

Personal information is collected in one or more of the following ways:

- When you fill in an application form
- When you place an order either by telephone or online, as a guest or registered customer
- When you contact us via our website
- When you communicate with us by telephone or email
- When you provide us with your contact details at a show
- 6. Why is information being collected?

We use the personal data you provide as a member to fulfil your membership. This includes providing information about our Annual General Meeting, and sending renewal information to annual members by mail and email.

We may also use personal information for additional relevant and related purposes where you might reasonably expect us to do so, where the benefits of doing so are not outweighed by your own interests or fundamental rights or freedoms. This may include:

- To maintain our records and other administrative purposes, including updating your details and preferences;
- To assist with queries, complaints and dispute resolution;
- For communications related to membership
- For invitations to participate in canine market research or canine health studies;
- To keep you informed about the breed through newsletters and about future events and other marketing information associated with the Club where we believe this may interest you and where you have not opted out of receiving that marketing.
- To assist with upholding our club constitution and taking action in cases where there may be a breach of the Club rules or Codes of Ethics.

We will ask for your direct consent IF we intend to use your personal data for marketing purposes. Where our processing of personal data is based on your having given consent, you have the right as a data subject to withdraw that consent at any time. If you wish to invoke this right, please notify the data protection coordinator using the contact details set out in Section 2 above.

You also have the option to withdraw consent for the Hungarian Vizsla Club to process and keep your data. Should this be the case, your membership will terminate.

7. Who is information shared with?

We do not sell your information to anyone and will only share it as outlined in this policy or if you ask us to. We share your information with certain third parties who provide services on our behalf – they only receive the information that they need to carry out that service. Our providers fall into the following categories:

- Marketing Companies We use MailChimp to distribute our e-mails and newsletters. We gather statistics from them about email opening and clicks to help us monitor and improve our communications.
- Payment Processors We work with trusted third-party payment processing providers in order to securely take and manage payments.

By using our preferred 3<sup>rd</sup> party sub-contractor MailChimp in delivery of our member communications, you agree to a small subset of your data, namely: your name, membership number, email contact address and county to be stored on their servers for the sole purpose of delivery of our communications. You can request to have your data removed from their servers at any point by contacting our data protection coordinator.

# 8. How long is information kept?

We will only use and store your information for as long as it is required for the purposes it was collected for. How long it will be stored for depends on the information in question, what it is being used for and, sometimes, statutory legal requirements.

When a member ceases their membership, data relevant to the member will be deleted from all systems in a timely manner.

9. Contact

Please contact the data protection coordinator above if you have any questions or concerns about personal data and privacy matters.